



# IMPORTANT IMPROVEMENT WORKS

Information about road works happening  
outside your property soon.



WE OPEN THE WAY

Dear Resident,

Colas has been appointed to carry out improvement works to the footpath outside your property in the near future.

Please take the time to read this leaflet, which will answer many of the questions you might have, and provide important safety and access information.

If you have any other questions or require further information, please contact us using the details on the back of this leaflet, or use the website below:

[www.colas.co.uk/contact-us](http://www.colas.co.uk/contact-us)

Thank you in advance for your co-operation.



CARING | SHARING | DARING

## ALL YOU NEED TO KNOW

### WHEN IS THE WORK TAKING PLACE?

We will start work within 48h of delivering this leaflet, although the process is very weather susceptible so we might be a bit later. The work will take place between 7am and 5pm and should take a day or two, but we might be a few days longer. Your access shouldn't be blocked for more than a few hours during this time.

### WHERE IS THE WORK HAPPENING?

We will be resurfacing the footpath outside this property using Microsurfacing. Microsurfacing is a mixture of bitumen, stone, cement and additives. It is laid cold by a skilled crew using specialist machinery.

### WHY IS THE WORK BEING DONE?

The footpath has been chosen as part of a scheme of works by your local authority. Microsurfacing provides a cost effective, environmentally friendly way of extending the life of footpaths by sealing the surface against the ingress of water and creating a new top layer avoiding the need for disruptive, noisy and unnecessary reconstruction.

### WHAT SHOULD I DO TO PREPARE?

The footpath will be closed, or partially closed. Please make sure you don't park on the footpath during the work, and try to avoid parking on the road. Once the crew arrives on site, access will be limited (except emergency vehicles), so please make arrangements to park elsewhere. If cars are parked on the footpath this will prevent the work going ahead, and cause costly delays.

## FREQUENTLY ASKED QUESTIONS

### HOW LONG UNTIL I CAN WALK / DRIVE ON IT?

You can walk on the surface in 2 to 3 hours, and drive on it 4 to 5 hours after being laid. A good test is to see whether you leave a footprint in an inconspicuous area. If you do, please do not walk on it yet. If in doubt, ask a crew member.

### MY FOOT / CAR HAS SCUFFED THE PATH

The surface can still be soft for a number of days after laying, so please avoid turning car wheels on it during this time. If there is a scuff, it should bed in with the surface.

### A MANHOLE HAS BEEN COVERED UP

Occasionally we miss a manhole/ironwork when removing the masking tape. If you notice there is one covered outside your property, please contact Colas using the details on this leaflet.

### IT LOOKS COARSE /UNFINISHED

Microsurfacing takes 1 to 3 months to 'bed in', and improves with foot traffic.

### PLEASE DO...

- Check there isn't any material on shoes, tyres, bicycles, pets etc, before you enter your property. Microsurfacing material (bitumen) can be removed using a proprietary cleaner.
- Take note of all cones and signs before, during and after the work.
- Get in touch with Colas if you are a vulnerable person and need access during the work.

### PLEASE DO NOT...

- Drive, park or walk on the footpath before or during the work unless instructed to do so by site personnel.
- Approach or touch any machinery.
- Move or ignore any signs or cones, even if they block your access. Speak to a crew member who will be happy to help.

### TELL US WHAT YOU THINK

We continually review and improve the service that we offer. It is important to us that we provide a service which meets our customers' needs, so your feedback in very important to us.

After the works are complete, please take a few moments to fill in this questionnaire using the following link:





# THE MICROSURFACING PROCESS

- 1** The site is treated with weed killer and any vegetation is removed.
- 2** The site is swept or blown using a leaf blower, and ironwork and kerbs are masked using tape.
- 3** The footpath is closed and Microsurfacing material is mixed on site and laid by hand, and spread using a brush.
- 4** The masking tape is removed.
- 5** The material is left to cure for 1 to 3 hours before the path is re-opened.



BEFORE MICROSURFACING  
HAS BEEN APPLIED



IMMEDIATELY AFTER  
MICROSURFACING HAS  
BEEN APPLIED

LOCAL BUSINESSES  
ARE ENCOURAGED TO  
PLACE A TEMPORARY  
COVER INSIDE  
THEIR PREMISES TO  
PROTECT FLOORING.



WE OPEN THE WAY

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